



## GLOBAL MENTORSHIP PROGRAM FAQ

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Women In Payments®  
Global Mentorship Program  
FAQ

**Q. Do I need to go through training to become a mentor/mentee?**

A. There is no training required but we do suggest you follow the curriculum guidelines as provided in the Mentorship Toolkit.

**Q. What is expected of mentors/mentees in terms of time commitments?**

A. The program requires you to commit to six 45 minute sessions over the course of 1 year. We recommend scheduling one every two months. Additional time will be required for scheduling and preparation with your mentor/mentee.

**Q. Am I required to plan each session myself?**

A. Mentors and mentees should work together to discuss areas of focus (topic guidelines and tools will be provided in the Mentorship Toolkit) for each session.

**Q. How do I get selected as a mentor/mentee?**

A. Our mentors have generously donated their expertise and time to the Mentorship Program, and we want to ensure that participating mentees are committed, serious and engaged in the program and with their mentees. We want to create the best experience for both mentors and mentees.

**Q. How are mentor/mentee pairs determined?**

A. If all criteria are met and there are enough mentors for each mentee, the Mentorship Council will further review the candidates and pair mentees with mentors using their best discretion.

**Q. Are the mentoring conversations kept confidential?**

A. Yes, both parties are required to sign a Mentorship Agreement which stipulates the confidentiality before starting their mentoring sessions.

**Q. What happens if I don't get along with my mentee/mentor?**

A. It's certainly possible that not everyone may get along. Women in Payments is dedicated to building the best experience possible and will be available to provide support where needed. If possible, we will match you with another mentee/mentor.



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*payments*<sup>®</sup>  
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**Q. What happens if there are not enough mentors to pair with mentees?**

**A.** Those mentees who apply but are unable to be matched, have the option of staying on the waiting list or receiving a full refund.

**Q. Do mentors/mentees need to be in the same city/country?**

**A.** No. We emphasize openness to engage with a mentor/mentee from a different participating country so as to broaden your knowledge of the global payments ecosystem.

**Q. Who is responsible for initiating the meetings and planning the location?**

**A.** The mentee is responsible for initiating the meetings. We recommend deciding on a date and time for all six sessions at the beginning. If scheduling conflicts arise, sessions can be rescheduled as needed. Location may be Skye, FaceTime or Google Hangouts if you're paired with someone from another country/city. If mentors/mentees are in the same city, a mutually convenient location should be agreed upon.

**Q. What happens after a mentor and mentoring participant are matched?**

**A.** Once a match has been made, Women in Payments will connect the mentors/mentees via email. All participants will be provided with a Mentorship Toolkit which will contain curriculum topic guidelines, resource material, general information and best practices.

For more information about the Women in Payments Mentorship Program, contact:

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